

Mobility Scooter Rental Agreement

Commercial rental agreement for mobility scooter rentals

Customer and Rental Details

Item	Details
Renter / Customer Name	
Operator / User Name (if different)	
Date of Birth of Operator	
Address	
Phone / Email	
Emergency Contact	
Government ID Checked By	
Scooter Make / Model / Fleet ID	
Battery / Charger / Key / Accessories Issued	
Pickup or Delivery Location	
Rental Start	
Scheduled Return	

Agreement Terms

1. Parties and equipment. This Agreement is between Lorimax Inc., o/a Segway Nova Scotia and/or HFX e-Scooters (the "Company"), and the undersigned renter. It applies to the mobility scooter, charger, key, basket, and any accessories issued with the rental (collectively, the "Equipment").

2. Rental period. The Company rents the Equipment to the renter for the agreed rental period only. Any extension must be approved by the Company in writing or by confirmed email/text before the original return time.

3. Authorized operator only. Only the approved operator identified in this Agreement may use the Equipment unless the Company expressly approves an alternate operator in writing. The renter remains fully responsible for the Equipment and for compliance with this Agreement while the Equipment is in the renter's custody or control.

4. Operator suitability. The renter confirms that the operator appears able to understand and follow instructions and to operate the Equipment safely for the intended use. The Company is providing rental equipment only and is not providing medical advice, diagnosis, treatment, or an assessment of medical fitness or suitability.

5. Use restrictions. The Equipment is for personal mobility assistance use only. It may not be used for racing, stunts, towing, carrying unauthorized passengers, off-road use, beach use, stair or escalator use, or any unlawful or unsafe purpose. The renter and operator must follow all posted rules, property rules, traffic and pedestrian rules, and all instructions provided by the Company.

6. Delivery, acceptance, and inspection. On pickup or delivery, the renter must inspect the Equipment and promptly note any visible damage, missing parts, or operating concerns. Unless exceptions are written down at checkout, the Equipment is deemed accepted in clean and serviceable condition.

7. Battery, charging, and storage. The renter must use only the charger supplied by the Company, follow all charging instructions, keep the Equipment and charger dry, protect them from extreme heat or cold, and not leave the battery charging unattended in a manner that would be unsafe or contrary to hotel, cruise, vehicle, or property rules.

8. Care of equipment. The renter must use reasonable care, secure the Equipment when unattended, protect it from theft, weather, abuse, and unauthorized use, and return all Equipment in the same condition as issued, ordinary wear and tear excepted.

9. Malfunction or unsafe condition. If the Equipment appears unsafe, is damaged, malfunctions, loses power unexpectedly, or is involved in any incident, the operator must stop using it immediately and notify the Company at once for instructions.

10. Fees and payment. The renter agrees to pay the rental charges, delivery and pickup charges, cancellation fees if applicable, cleaning fees for abnormal soiling, late return charges, retrieval costs, and any other amounts properly due under the Company's pricing and booking terms in effect for the rental.

11. Damage, loss, and theft. The renter is responsible for loss of or damage to the Equipment, other than normal wear and tear, while the Equipment is in the renter's custody or control. This includes repair or replacement cost, loss caused by theft or unexplained disappearance, retrieval/towing expenses, missing accessories, and reasonable lost rental revenue where the Equipment is unavailable because of damage or loss caused by the renter, operator, or any unauthorized user.

12. Third-party damage. The renter is also responsible for property damage or other loss caused by the operator's use or misuse of the Equipment, including damage to hotels, cruise terminals, sidewalks, vehicles, buildings, landscaping, displays, or other third-party property.

13. Incident reporting and cooperation. The renter and operator must promptly report any accident, fall, tip-over, collision, property damage, complaint, police interaction, injury, or near-miss that could reasonably give rise to a claim, and must cooperate with reasonable requests for incident details, photographs, witness information, and return or inspection of the Equipment.

14. Termination and repossession. The Company may refuse, suspend, or terminate the rental, without liability, if in its judgment continued use would be unsafe, unlawful, abusive, beyond the intended scope of use, or contrary to this Agreement. The Company may recover the Equipment if it is overdue, misused, or at risk.

15. No transfer or sub-rental. The renter may not lend, transfer, assign, or sub-rent the Equipment or this Agreement.

16. Privacy and records. The renter authorizes the Company to collect, use, and disclose contact details, emergency contact information, equipment records, incident reports, photos, video, and related records for rental administration, safety, insurance, claim handling, legal compliance, and debt recovery.

17. General. This Agreement is the entire commercial rental agreement for the Equipment unless supplemented by the booking confirmation, invoice, or written pricing terms. If any provision is unenforceable, the remainder continues. Nova Scotia law governs this Agreement, and the parties attorn to the courts of Nova Scotia.

Operational Check-Out Notes

- Speed setting explained and demonstrated.
- Battery level at checkout noted.

- Charger and accessories counted out.
- Delivery/pickup instructions confirmed.
- Return location and after-hours process confirmed.
- Customer advised to stop use and call immediately if anything feels unsafe.

Renter initials confirming check-out review: _____

Signatures

Field	Details
Renter / Participant Name	
Address	
Phone	
Email	
Signature	
Date	
Operator Name (if different from renter)	
Operator Signature	
Responsible Party / Caregiver (if applicable)	
Responsible Party Signature	
Relationship to Operator	
Witness / Staff Member	
Emergency Contact Name and Number	